Ø1002/008

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Quilici, et al.

Serial No.: 09/532,509 Filed: 03/21/2000 Docket No.: QUAC0002 Group Art Unit: 3627

Examiner: James S. McClellan

Title: System and Method for Using Voice Over a Telephone to Access, Process, and

Carry Out Transactions Over the Internet

Revocation of Prior and Grant of New Power of Attorney

As Assignee of record of the entire interest of the above-identified patents, all powers of attorney previously given are hereby revoked and the following attorneys and agents are hereby appointed to prosecute and transact all business in the U.S. Patent and Trademark Office connected therewith.

MICHAEL A. GLENN, Reg. No. 30,176 DONALD M. HENDRICKS, Reg. No. 40,355 IVY Y. MEl, Reg. No. 46,925 CHRISTOPHER PEIL, Reg. No. 45,005 JULIA THOMAS, Reg. No. 52,283

Please send all correspondence for this application as follows:

GLENN PATENT GROUP 3475 Edison Way, Suite L Menlo Park, CA 94025 Customer Number 22862

Please direct any calls to 650-474-8400.

Please change the Attorney Docket No. to QUAC0002.

In accordance with 37 CFR 3.73, the assignee hereby certifies that the evidentiary documents with respect to its ownership have been reviewed and that, to the best of assignee's knowledge and belief, title is in the assignee seeking to take this action.

Alexander Franco Title: Patent Counsel